

Improve productivity by reducing PC and network downtime

IT Manager and IT Manager Plus from Bell

PC and network downtime can reduce employee productivity by 47% to 69% depending on the length of the interruption.¹ While keeping IT systems running smoothly to maximize productivity is a priority, many businesses either don't have access to the right IT resources, or find that retaining internal IT staff is too costly. The key to minimizing PC and network disruptions is obtaining qualified and reliable IT support without the cost of employing IT personnel.

The solution

IT Manager and IT Manager Plus from Bell offer expert technical support to keep your computers and network running at peak performance without having to hire full-time IT staff.

You can choose the solution that best suits your IT support requirements.

Device	IT Manager	IT Manager Plus
PCs / workstations / laptops	✓	✓
Network servers		✓
Network printers		✓
Complex switches and routers		✓

These solutions provide real time, secure, 24/7 remote monitoring to proactively diagnose and address issues before they become a major problem. When you have questions or require technical support, our industry-certified helpdesk agents are available to assist you. If the issue is more complex, we'll send a technical expert to your site² — it's almost like having your own IT department right inside your business.

Features and benefits

With IT Manager and IT Manager Plus from Bell, you gain peace of mind knowing that your computers and network³ infrastructure will be professionally monitored, managed and maintained. These services can help increase productivity by avoiding downtime.

PC/Network monitoring and alerts – Secure, remote surveillance of your PCs and network provides alerts when issues occur and assurance that your system performance is being monitored at all times.

Remote desktop management and support – Fast, easy and secure remote desktop management and support help to more accurately identify issues and reduce resolution time.

Proactive issue resolution – Problem resolution begins as soon as issues are identified to minimize work disruptions and avoid costly downtime.



Operating system updates – Security patches and OS system software updates are automatically loaded onto PCs and servers, ensuring your devices are always protected.

Integrated reports and Inventory – Comprehensive monthly reports provide details about your PC and network health, hardware inventory, and any support action taken, allowing you to effectively plan for future system improvements.

Why choose Bell?

Bell has extensive experience providing telecommunications and IT infrastructure support to businesses of any size, helping them manage their business more effectively. Bell also operates one of the most established, secure and respected IT infrastructures in the country.

Countless businesses trust Bell for:

- The power, security and reliability of one of the country's largest IP infrastructures
- Industry leading mobility and networking expertise and resources
- Consistent levels of service, reliability and performance
- A strong commitment and track record of performance in developing customer-focused solutions

For more information, contact your Bell representative, Bell Certified Partner or visit bell.ca/itmanager

