

# Hosting Infrastructure services from Bell

## Reduce downtime, mitigate business risk and improve strategic focus

As technology becomes more critical than ever, businesses are becoming increasingly concerned about a wide range of risks – from computer viruses to power outages. Downtime is no longer an option. However, building and maintaining a secure, fully redundant, 24/7 IT environment is often well beyond the reach of in-house expertise and financial resources.

### Solution

Hosting Infrastructure services from Bell provide flexible, affordable solutions to help businesses address key issues such as managing IT complexities, mitigating risk from system downtime, increasing productivity and reducing IT costs. By leveraging the leading edge resources of data centre facilities and technical experts, businesses can realize all the benefits of a secure and redundant, climate-controlled environment that includes round-the-clock availability and support, reliable power supply, network connectivity and back-up power generation.

Depending on requirements businesses can choose from:

- Colocation Hosting service from Bell – Businesses can leverage data centre facilities for housing all or part of their IT infrastructure. These services can be used to house a primary IT infrastructure, or as a back-up facility to meet regulatory or business continuity requirements.
- Managed Hosting service from Bell – Bell can supply and implement the dedicated servers and software necessary for business operations, and then manage the performance of the IT infrastructure, including server hardware, bandwidth, back-up, security, databases, operating systems and other software applications.

### Business benefits

Hosting Infrastructure services can help businesses:

- Provide a highly sophisticated IT infrastructure at a fraction of the cost to build and manage an in-house data centre
- Reduce operational risk by ensuring performance, security and 24/7 availability for business systems backed by service level agreements
- Minimize the complexity and cost of compliance with government or industry regulations by leveraging standardized processes and technologies for security, storage and recoverability of data
- Optimize business growth by re-focusing in-house infrastructure management resources on revenue generating initiatives
- Prepare for future growth by enabling full and easy scalability of infrastructure



## Service features

Colocation Hosting service from Bell	Managed Hosting service from Bell
<ul style="list-style-type: none"><li>• 24/7 IT infrastructure monitoring and technical support</li><li>• Physical and logical network and environmental security monitoring and management</li><li>• Full back-up for power and heat, ventilation and air conditioning (HVAC) functions</li><li>• An advanced integrated fire detection and suppression system</li><li>• A selection of advanced IT services, including back-up and storage, network management and applications management</li><li>• A customer portal for viewing equipment performance, usage and analysis</li></ul>	<ul style="list-style-type: none"><li>• Server and software installation and configuration</li><li>• 24/7 network, server and application monitoring and management</li><li>• 24/7 technical support</li><li>• Complete data back-up and storage management</li><li>• Management of software patches and proactive scheduled maintenance</li><li>• Software license compliance management</li><li>• Ongoing tracking and access to monthly reports</li></ul>

### Why choose Bell?

Bell operates one of the most established and respected IT infrastructures in the country. With a comprehensive network of highly redundant, ultra-secure data centres, Bell can service clients in any location and provide the highest standards of reliability, service and support to meet business' growing needs.

Countless businesses in Canada have learned to put their trust in Bell for:

- Top quality client service and 24/7 technical support
- Competitive pricing and flexible payment options to suit a range of budgets
- An array of service options to meet specific needs
- A selection of security options to protect systems and networks
- Access to a wealth of IT and networking expertise and resources

**For more information contact your Bell representative or Bell Certified Partner.**