

Intelligent Routing SecurAccess Unregulated Terms and Conditions

General Information.

Bell's Intelligent Routing Switch ReDirect service ("Service") is provided to you, the customer ("Customer" or "you") by Bell Canada or Bell Aliant ("Bell") in accordance with Bell's Unregulated Terms of Service ("UTOS") found at www.bell.ca/terms, and the following additional Terms and Conditions. The UTOS, your invoice for the Service, and these Terms and Conditions are together referred to as the "Agreement". If you are a customer in Bell Aliant Regional Communications, Limited Partnership ("Bell Aliant") territory, your Service will be provided by Bell Aliant on the terms and conditions set out in this Agreement, in which case references to Bell mean Bell Aliant. These Terms and Conditions take precedence over the UTOS to the extent they conflict with the UTOS.

Description of the Service.

The Service provides Customer with communication security through enhanced networking features that provide an improved means of controlled caller access, call screening and call management.

With the Service, Customer establishes a list of the telephone numbers which are authorized to access Customer's network. Calls from telephone numbers not on Customer's list can be forwarded to another directory number or to a network announcement.

Facilities.

The Service will only be offered where the necessary facilities, equipment and capacity are available. A DMS-100 with SS7 connectivity and Advanced Intelligent Network software is required.

Monthly Services.

Customer may order the Service as well as certain programming options and features ("Options and Features") for the Service if and when made available by Bell on a month-to-month basis ("Monthly Term"). The Service ordered by Customer on a Monthly Term plus all ordered Options and Features and those emergency and mandatory services associated with the Service are called "Monthly Services". Bell may make changes to any of the Monthly Services including but not limited to withdrawing any of them, on prior notice to Customer.

Monthly Fees.

For all Monthly Services ordered by Customer, Customer shall pay to Bell the then applicable and prevailing monthly fees ("Monthly Fees") in effect from time to time for such Monthly Services, plus all applicable taxes ("Taxes"). Bell may amend the Monthly Fees for the Monthly Services from time to time on prior notice to Customer.

Service Charges.

In addition to the Monthly Fees and Taxes, and other fees, charges and amounts owing under the Agreement, Bell may also apply service charges from time to time ("Service Charges"), including without limitation those in connection with (i) orders, reports, rulings, mandates or directives received from CRTC; (ii) returned or rejected payments, collection efforts and administrative costs; and/or (iii) for work associated with the installation and/or move and rearrangement of the Service or Monthly Services. Bell may increase any Service Charge from time to time.

Restrictions on Use of Service.

The Service is subject to all of the following restrictions:

- it is offered only in Bell territory;
- it is not available with any 800 service;
- it is not available with Datapac public dial port access arrangements; and
- it cannot be used in conjunction with a Switch ReDirect service on the same called number.