

# Select Service from Bell

Select Service from Bell provides businesses exclusive access to a premium service via a single point of contact. With front-of-the-line service assurance, Select Service from Bell is a fast and reliable priority service businesses can count on to deliver peace of mind.

Select Service from Bell can help you:

- Save time when tracking down the status of your repair issues by providing ongoing status updates via phone or email.
- Focus on your business priorities and maintain employee productivity with a single point of contact at Bell who will manage your incident to resolution.
- Improve your management of Bell bills and reporting using the Online Bill Manager<sup>1</sup> service from Bell.

“...allows me to sleep well at night knowing that Bell is taking care of everything. I don't have to do anything; it's all taken care of”

- Online Retailer (Products: Mitel phone systems, toll-free lines, and Megalink)

## Key features and benefits

### Front-of-the-line service

Call your Select Service team to receive priority front-of-the-line service for all your repair and technical support needs.

### Exclusive access to one-call incident management

The Select Service team, comprised of technical support specialists, is accountable to diagnose and resolve your incident quickly and effectively.

### Proactive notification

We will provide you with regular status updates every 2 to 4 hours on your repair issues, allowing you to focus on your business.

### Personalized service

The Select Service team understands your business requirements and will be your advocate for all your service related issues.

### Single point of contact for technical support, 24/7

Have the convenience of calling the Select Service team for repair and technical support that is related to all of your Bell products and services, enabling you to be more productive.

### Online Bill Manager support

Online Bill Manager<sup>1</sup> is a free Internet business tool that provides you with a secure centralized view of your Bell bills, helping you to improve the management of your IT and telecommunication spending.

Receive a one-hour free orientation to learn how the Online Bill Manager tool can help you manage your bills and save time.<sup>2</sup> Plus, receive 25% off the hourly rate for ongoing consulting services.<sup>3</sup>

For more information on Select Service from Bell, contact 310-BELL.

bell.ca

