

SCHEDULE "E" TO UNREGULATED TERMS OF SERVICE – VOICE AND INTERNET (BUSINESS CUSTOMERS) ("Agreement")

Call Display Blocking

General Information.

Bell's **Call Display Blocking** service ("**Bell Service**") is provided to you as Customer by Bell in accordance with the Agreement as well as the additional terms set out in this Schedule.

1. Description of Service.

The Bell Service protects the anonymity of Customer's calling number and may also be used to protect the anonymity of Customer's listed name. The Bell Service is provided:

(a) To Central office lines, Centrex III locals, Foreign Exchange lines, Business Saving Plan Access lines served by a DMS 100 switch.

(b) To Central office lines and other lines or locals as specified above which are served by an SP-1 or ESS switch.

(c) To Customers who cannot for technical reasons, be provided with the Bell Service on a per line basis or do not have the option of changing the name displayed to "private name".

(d) Upon request, to social service agencies (including crisis lines, community health clinics, shelters for victims of domestic violence and public law enforcement agencies) and Customers identifying themselves as victims or potential victims of violence.

(e) In areas served by a DMS-100 switch, the Bell Service is available on a per line basis for Two party customers, but may not be available, individually, to each customer of a four party line service.

Note: This Bell Service is a different service from Bell Call Blocking Service. The Bell Call Blocking Service is used for restricting access to 900 Service and 976 Service.

2. Restrictions.

Where suitable facilities are available, Bell will provide the Bell Service on a per call basis, unless otherwise specified. If suitable facilities are not available, Bell may provide the Bell Service on a per line basis.

Customer may have one or more lines or locals arranged to transmit a replacement telephone number in lieu of the originating telephone number, provided that the replacement number is associated with a line of the same class of service or an Ident-A-Call number which is working for the same Customer at the same premises. Customer may arrange to change the name which is transmitted when a call is placed from its line. However, business names must still be uniquely identifiable with Customer.

Customer may also arrange to change the name transmitted, at no charge, so that "private name" is displayed. As an exception, the "private name" option is NOT available for Customer who makes unsolicited voice or facsimile calls for the purpose of solicitation.

3. Fees.

No rate applies for the Bell Service and no service charge applies when Customer's service is equipped for this feature.

4. Service Charges.

In addition to the Fees, Bell may apply service charges ("**Service Charges**") from time to time, including without limitation in connection with (i) orders, rulings, mandates or directives received from the CRTC; and/or (ii) for work associated with the installation, order processing, changes and/or moves and rearrangements of Bell Services. Bell may increase the Service Charges from time to time.