

**SCHEDULE "I" TO UNREGULATED TERMS OF SERVICE
– VOICE AND INTERNET (BUSINESS CUSTOMERS)
("Agreement")**

Direct Inward Dialing

General Information.

Bell's Direct Inward Dial (DID) service ("**Bell Service**") is provided to you as Customer by Bell in accordance with the Agreement and the additional terms set out in this Schedule.

1. Description of Service.

The Bell Service provides the necessary central-office equipment to permit direct inward dialing ("**DID**") to an extension line or a local of a Bell-provided PBX system or of a Customer provided switching system classified as a PBX from a central office line or Centrex line. It also provides Multiple Appearance Directory Numbers ("**MADN**") and other Direct Access Features ("**DAF**") where a telephone number is required as indicated in Bell's General Tariff Item 675.

2. Facilities.

The Bell Service is provided subject to the availability of suitable facilities.

3. Monthly Services.

Customer may order the Bell Service if and when made available by Bell on a Monthly Term. The Bell Service ordered by Customer on a Monthly Term and those emergency and mandatory services associated with the Bell Service are called "**Monthly Services**". Bell may make changes to any of the Monthly Services including but not limited to withdrawing any of them, on prior notice to Customer.

4. Monthly Fees.

For all Monthly Services ordered by Customer, Customer shall pay to Bell the then applicable and prevailing monthly fees ("**Monthly Fees**") in effect from time to time for such Monthly Services, plus all applicable taxes ("**Taxes**"). Bell may amend the Monthly Fees for the Monthly Services from time to time on prior notice to Customer.

5. Service Charges.

In addition to the Monthly Fees and Taxes, and other amounts owing under the Agreement, Bell may also apply service charges from time to time ("**Service Charges**"), including without limitation those in connection with (i) orders, rulings, mandates or directives received from CRTC; and/or (ii) for work associated with the installation and/or movement and rearrangement of the Monthly Services. Bell may increase any Service Charge from time to time.

6. Bell - Initiated Changes in Telephone Numbers and Service Arrangements.

You have no property rights in any telephone numbers assigned to you. Bell may change such Numbers, provided it has reasonable grounds for doing so and has given reasonable advance written notice to you, stating the reason for, and anticipated date of, the change. In cases of emergency, oral notice with subsequent written confirmation is sufficient. Whenever Bell changes your telephone number on its own initiative, it must, unless there are insufficient central office terminations available, provide Bell's Reference of Call service without charge until the earlier of termination of your Bell Services and the distribution of updated directories for that district showing the new number.

7. Restrictions on Use of Service.

The Bell Service is subject to the restrictions of use with a Bell provided local access line, such as Megalink™, Digital Exchange Access, Analogue Trunk Lines and Centrex lines.

Megalink™ is a trademark of Stentor Resource Centre Inc.