

**SCHEDULE "Q" TO UNREGULATED TERMS OF
SERVICE - VOICE AND INTERNET (BUSINESS
CUSTOMERS) ("Agreement")**

Megalink

General Information.

Bell's Megalink™ service ("**Bell Service**") is provided to you as Customer by Bell in accordance with the Agreement and the additional terms set out in this Schedule.

1. Description of Service.

The Bell Service provides digital access between the Integrated Services Digital network ("**ISDN**") compatible equipment at Customer's premises and Bell's public switched telephone network ("**PSTN**") and is based on ISDN primary rate interface ("**PRI**") standard as developed by the International Telegraph and Telephone Consultative Committee ("**ITTCC**"). Specifically, the Bell Service provides a number of B-Channels in one or more DS1 accesses, under the control of a single D-channel or of multiple D-channels, served by the same central office switch and operating together as one large system terminating at the same address with a minimum of one working telephone number and billed to a single billing telephone number. The Bell Service is configured according to Bell Interface Document BID-0025 filed with, and available from, Industry Canada.

2. Facilities.

The Bell Service is provided subject to the availability of suitable facilities.

3. Monthly Services.

Customer may order the Bell Service as well as certain programming options and features ("**Options and Features**") for the Bell Service if and when made available by Bell on a Monthly Term. The Bell Service ordered by Customer on a Monthly Term plus all ordered Options and Features and those emergency and mandatory services associated with the Bell Service are called "**Monthly Services**". Bell may make changes to any of the Monthly Services including but not limited to withdrawing any of them, on prior notice to Customer.

4. Monthly Fees.

For all Monthly Services ordered by Customer, Customer shall pay to Bell the then applicable and prevailing monthly fees ("**Monthly Fees**") in effect from time to time for such Monthly Services, plus all applicable taxes ("**Taxes**"). Bell may amend the Monthly Fees for the Monthly Services from time to time on prior notice to Customer.

5. Service Charges.

In addition to the Monthly Fees and Taxes, and other amounts owing under the Agreement, Bell may also apply service charges from time to time ("**Service Charges**"), including without limitation those in connection with (i) orders, rulings, mandates or directives received from CRTC; and/or (ii) for work associated with the installation and/or movement and rearrangement of the Monthly Services, such as:

- DNA Installation Charge - applies per each DNA DS1 or DS3 Access between the Bell Wire Centre and Customer termination point.
- DS0 Activation – applies per DS0 activated within the DS1.

- DS3 Channelizing Feature – applies once at Bell's wire Centre and once at Customer's premises.
- Initial D-Channel Activation Charge - applies per Megalink System Group.
- Additional D-channel Activation Charge - applies to each additional B-channel in a multiple D channel Megalink configuration.
- Back-up D channel Activation Charge - Applies per Megalink System Group in a single D channel configuration where a back-up D-channel is requested.
- Additional Route Traffic Manager ("**RTM**") or Inward Route Labeler ("**IRL**") – applies per RTM or IRL when Customer has more than 5 of either in the Megalink System Group.
- Translations Software Charge - applies for any work performed on an existing Megalink System Group where the Software Translations must be changed. This is charged once per order, whether one element or multiple elements are changed on the same order.
- Basic Overflow Service Charge – once per overflow destination for any destination when Customer has more than 5 destinations in the Megalink System Group.

Bell may increase any Service Charge from time to time.

6. Bell - Initiated Changes in Telephone Numbers and Service Arrangements.

You have no property rights in any telephone numbers assigned to you. Bell may change such numbers, provided it has reasonable grounds for doing so and has given reasonable advance written notice to you, stating the reason for, and anticipated date of, the change. In cases of emergency, oral notice with subsequent written confirmation is sufficient. Whenever Bell changes your telephone number on its own initiative, it must, unless there are insufficient central office terminations available, provide Bell's Reference of Call service without charge until the earlier of termination of your Bell Services and the distribution of updated directories for that district showing the new number.

7. Restrictions on Use of Service.

The Bell Service is subject to the restrictions of use set out in the (i) Bell Interface Document BID-0025 filed with, and available from, Industry Canada, and (ii) ISDN PRI standard as developed by, and available from, the ITTCC.

8. Other.

All Fees, Service Charges and other rates, charges and prices are quoted in Canadian dollars and do not include applicable Taxes or shipping and handling charges.

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