



Bell's Push-to-talk helps PVS Contractors improve communication with their field force.

In business since 1977, PVS Contractors provides a diverse range of onsite services to its clients in the Niagara Region of Ontario. Their services include utilities installation and maintenance, as well as identifying the location of underground hydro, water, cable, telephone, fiber optics and gas lines for utility companies operating in the area.

The need.

With so many employees continually working outside the office, communication is key for PVS Contractors. The company needed a way to connect quickly with team members on the go.

Plus, with continued growth and frequent additions to staff, the company was also looking for a way to more efficiently on-board new employees – and avoid the time-consuming task of having to update the entire phone network each time a new member joined the team.

The solution.

PVS Contractors turned to Bell for help, and chose next generation Push-to-talk (PTT) service as the ideal solution to address the company's diverse communication needs.

While Push-to-talk has been around for some time, Bell has taken it to another level with their next generation PTT service. Next generation PTT is available across an ever-expanding range of devices – including smartphones, superphones, semi-rugged and rugged devices. Best of all, it allows users to take advantage of instant communication over Canada's largest LTE network.¹

For Ryan Smith, Director of Operations at PVS Contractors, the idea of switching providers was a daunting one – especially with a workforce as mobile as theirs. "Bell's support was key," recalls Smith. "I couldn't have a transition where we had downtime, because every minute lost is money lost." PVS Contractors' transition to Bell PTT was seamless and swift; the entire team was up and running on their new devices in less than a day.

Why choose Push-to-talk (PTT) from Bell?

Canada's largest LTE network.¹

We cover over 31 million Canadians from coast to coast, keeping your business connected wherever work takes you.

Ranked #1: Canada's fastest mobile network.*

With the Bell network, you can upload and download with blazing-fast speeds – helping your team keep pace with the speed of business. And we keep getting faster. We are rolling out the next generation of mobile technology, LTE Advanced, in communities across Canada. Visit bell.ca/network for details.

Canada's largest Wi-Fi network.

Your team can stay productive and conserve data while on the go. And you can make secure PTT calls over Wi-Fi.

Powerful PTT technology.

PTT from Bell uses the same one-touch technology used by some of the largest U.S. carriers² – the industry's clear choice in PTT technology. Plus Bell offers a wide range of PTT devices and accessories, including the largest selection of rugged devices.

* As ranked by PCMag.

The result.

Since the switch to Bell, PVS Contractors is enjoying the ability to transition new employees into their phone system instantly and more easily than ever before with help from an online contact management tool. "On the old network, we would have to update the whole 125-phone network with the new employee's name and information," says Smith. "Now, we can change the information on the portal and it will update everyone's phonebook automatically."

PVS Contractors has also enjoyed a significant boost in data speeds. Thanks to Bell's next generation technology, team members can now email, search the Web and tether on a fast network, all while having a conversation over PTT at the push of a button.

The company has found the increased data speeds especially helpful when sending and receiving files like blueprints on their devices. "Managers and supervisors are now getting more work done because of the speed that they're able to download documents right in the field," says Smith.

Plus, operating on advanced smartphones and superphones allows them to edit different file types right on their phones. In the past, employees would have to wait until they were back at their computer to download and edit files. According to Smith, this "makes a huge difference in the field."

Improved team communication.

Another benefit for PVS Contractors is the PTT feature that enables team members to communicate with many people at once, using a single broadcast message. Similar to a mass email, this one-to-many functionality allows them to send messages to the whole team (up to 249 devices) while maintaining instant communication between members. This often comes in handy for PVS Contractors, such as when a staffer is sending out detour information because a traffic jam is delaying access to a jobsite.


Having access to durable, reliable devices was of key importance to PVS Contractors as well. "We work high up on really dirty and dusty construction sites," says Smith. "Phones are constantly falling. We've even had phones fall into manholes – so we really rely on the Sonim for its durability". Even in a rare case where the phone doesn't survive, its 3-year warranty keeps Smith from constantly paying for replacement phones.

Does your business encounter similar communication challenges?
For more information about Push-to-talk services and how we can help, visit a Bell store or call 1 855 272-0776.

Powerful Push-to-talk service from Bell.

Combining one-touch voice communications with blazing-fast data speeds, Push-to-talk from Bell uses the same one-touch technology used by some of the largest U.S. carriers² – the industry's clear choice in PTT technology.



SONIM XP5520 BOLT 



Watch our demo at:
bell.ca/demoPTT

