

Canada Direct and Bell Calling Cards – your travel essentials.

Use your Bell Calling Card, Business Calling Card, Family Contact™ card, or Bell Prepaid Calling Card to pay for your calls to take advantage of Canadian rates 24/7 with no unexpected surcharges.

bell.ca/canadadirect
1-800-561-8868

Bell

Intercontinental communications
routed by Teleglobe Canada Inc.

TELEGLOBE

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7688000-A-04/08

Bell travelling
just got
better

A far easier way to call from the Far East.

Canada direct
2013 Edition

Long
distance
made easy



Canada Direct™ Smart. Simple. Easy.

1. If you are calling from a hotel, follow hotel instructions to get an outside line. If calling from a public payphone, coin or local card payment may be required. Service may not be accessible from some hotels, private phones and payphones in certain countries.
2. Dial the Canada Direct™ access number (see eligible country list opposite).
3. Follow the voice prompts to select your preferred language, your telephone company and preferred payment method. You may use Bell Calling Card™, Business Calling Card, Family Contact™ card or Bell Prepaid Calling Card.
4. Should you need help at any time, press “0” for a bilingual Canadian operator.
5. If you are using a Bell Calling Card, you can place up to 10 calls in a row without hanging up. Simply press “#” after each call ends and follow the prompts.

Using a fax or modem: To send a fax, pick up the receiver and follow steps 1 to 3. For modem access, configure your modem for Calling Card type as per your PC support documentation.

Billing: Bell bills calls to Canada in Canadian dollars. Rates include surcharge plus per minute rates. For specific rate information, contact us at 310-BELL™ prior to travelling.

Please note: Some hotel phones or pay phones will automatically redirect your call to an alternate provider who will ask for your credit card number. Canada Direct works with your Bell Calling Card so, in such a situation, simply try a different phone such as your hotel room phone or a pay phone (consistent with country restrictions).

Canada Direct access numbers

From	Dial
Antigua, Barbados, Barbuda	
Bermuda ●■	1800-744-2580 (Part/Airport)
Argentina	0-800-222-1004 or 800-888-3868
Australia ● (Christmas Islands, Tasmania)	1-800-551-177 (Optus) or 1-800-881-150 (Telstra)
Austria	0-800-200-217
Bahamas ■	1-800-463-0501
Bahrain	8000-0100
Belarus (Mogilev, Gomei, Vitebsk, Grodno, Brest, Minsk)	8◆800-111
Belgium	0-800-100-19 or 0-800-700-19
Belize ●■ (hotels) (payphones)	558 816
Bolivia	800-10-0101
Brazil	0800-890-0014
Brunei	800-010
Bulgaria ●	00-800-1359
Cayman Is. ●■	1-800-744-2580
Chile ●	800-360-280 (Entel) or 800-800-226 (CTC Mundo)
China (North) ●	108-718
China (South) ● (from most major cities)	108-186
Colombia ●	01-800-9-19-0057 (San Andres Is.)
Costa Rica	0-800-015-1161
Croatia	0-800-22-0101
Cyprus	800-9-0012
Czech Republic	800-001-115
Cuba ●■	0800-22632
Denmark ●	80-01-00-11
Dominica ●■	1-800-744-2580
Dominican Republic	1-800-333-0111
Ecuador ●	1-999-175
Egypt	02-365-3643 (Cairo) 365-3643
Estonia	0800-12011
Fiji ●	004-890-1005
Finland	0-800-110-011
France	0-800-99-00-16 (Corsica Island) or 0-800-99-02-16
French Guyana	0-800-99-00-16
Gabon ■	00◆012
Germany	0-800-888-0014

Ghana	0-19-233	Jamaica	1-800-222-0016 (hotels) 876
Greece ●	00-800-1611	Japan ●	00-539-161 (KDD) 006635161 (ICD)
Grenada ●■	1-800-744-2580	Kenya ●	0-800-2201-14
Guadeloupe	0-800-99-00-16 (St. Barthelemy, St. Martin FR, Marie Galante)	Korea (South)	Koreatel 00722-015
Guam	1-888-788-1005	Lebanon	01-423-935
Guatemala	9999-198	Lithuania ●■	8-800-9-00-04
Guyana	0161 (Georgetown) 161	Luxembourg ●	800-2-0119
Haiti	161	Macao ●	0-800-100
Hong Kong ◇	800-96-1100	Malaysia	1-800-800-017
Hungary	06-800-01211	Malta ●	800-90-150
Iceland	800-9010	Martinique	0-800-99-00-16
India ●■	000-167	Mauritius Island ●	01-110
Indonesia ■	001-801-16 (Indosat) or 008-801-16 (Satelindo)	Mexico	01-800-123-0200
Iran ●■	Dedicated phones	Monaco ●	800-90016
Ireland	1-800-555-001 (For N. Ireland, see UK)	Montserrat ●■	1-800-744-2580
Israel	1-80-9494-105 1-80-9205-140	Morocco	00-211-0010
Italy ●	800-172-213 (Elba Island, San Marino, Vatican City)	Netherlands ●	0-800-022-9116
Ivory Coast	00-11-00	New Zealand	000-919 (Chatham Islands)
		Nicaragua	1-800-0168
		Norway	800-19-111

Pakistan ●	00-800-15-001	Sweden ●	020-799-015
Panama	00-800-0119	Switzerland ●	0-800-558-330
Paraguay ■	008-14-800	Taiwan	00-801-120-012
Peru ●	800-502-90	Thailand ■	1-800-0-001-50
Poland	0◆0-800-111-4118	Trinidad & Tobago ●■ (hotels) 1-800-744-3501 (seaports) 22	
Portugal ● (Azores, Madeira)	800-800-122	Turkey ●	0-811-288-0014
Puerto Rico	1-800-496-7123	Turks & Caicos	01-800-744-2580
Reunion Island	0-800-99-0016	Ukraine ■	8◆00017
Romania	080803-5000	United Arab Emirates	8000-0-41
Russia ●	8◆10-800-110-1012	United Kingdom (England, Scotland, Wales, Northern Ireland, Isle of Man, Guernsey) 0-800-559-3141 (British Telecom) or 0-800-096-0634 (Mercury) or Scotland 0-800-89-0016	
Senegal ●	800-10-30-74	Uruguay	000-419
Singapore	8000-100-100	Venezuela	0-800-100-1100 (Margarita Island)
South Africa	0-800-99-0014	Vietnam ●■ (Hanoi, Ho Chi Minh City, Quang Ninh prov.)	1201-1010
Spain ● (Balearic Islands, Canary Islands, Ceuta, Melilla Island)	900-99-00-15	Virgin Islands (U.S.)	1-800-496-0008 (Brit.) 1-800-744-2580
St. Kitts & Nevis ●■	1-800-744-2580	Zimbabwe ●■	00-897
St. Lucia ●■	1-800-744-2580		
Saint-Pierre-et-Miquelon	0-800-99-00-16		
St. Vincent and the Grenadines ●■	1-800-744-2580		

- ◆ Wait for a second dial tone.
 - Not available from mobile networks.
 - Service available from special international phones, dedicated phones or select payphones.
 - ◇ International credit card required to activate phone card. It will be returned without being debited.
- Please note that Canada Direct service is not accessible from some hotels, private phones and payphones in certain countries.

Country-to-Country calling is possible from countries shaded in blue.

You can also call from one locale to another in the same country, or from that country to most other countries around the world. Some restrictions may apply. Country-to-Country calling rates are premium-priced. For rate information, consult a Canada Direct operator.

Travelling in Canada or the United States? Dial 1-800-555-1111™ and follow the prompts for an easy, direct, worry-free connection.