

# Optimize wireless infrastructure with enhanced WLAN performance, reliability and security.

## Managed Wireless LAN service from Bell

As enterprises adopt complex wireless technologies, they must also provide costly resources and increased expertise to maintain efficiency and maximize the benefits offered by these technology investments. Another option is a comprehensive and scalable managed wireless LAN solution that offers day-to-day network administration activities including 24/7 monitoring, troubleshooting and support. Implementing a managed wireless solution from Bell allows enterprises to focus on core business functions and increase the productivity of mobile workers while reducing chronic network problems and the costs of WLAN maintenance.

### Solution

Designed with flexibility in mind, the Managed Wireless LAN service from Bell offers a combination of functions in three scalable packages that respond to the need for a variety of WLAN management requirements and budgets. The Wireless NetMonitor, Wireless NetControl, and Wireless NetInsight present a range of offerings, from full network centralized surveillance and notification to comprehensive fault management and reporting. All of these services are backed by optional Mean Time to Notify (MTTN) and Mean Time to Repair (MTTR) service level agreements.

Complementary offerings to the Managed Wireless LAN service from Bell include: Managed Wireless Intrusion Detection Systems (IDS) and Managed Wireless Intrusion Prevention Systems (IPS), Managed Guest Network Access service, Network Management and Security Professional services.

### Features

- 24/7 surveillance and troubleshooting
- Fault management, resolution and notification
- Trouble ticket reporting

- Change management and reporting
- Configuration and asset management
- Capacity and performance management and reporting

Bell also provides ongoing support, which includes our world-class Network Operations Centres, as well as service desk, remote monitoring and dispatch, and on-site technical support.

### Benefits

- Comprehensive 24/7 Wireless LAN centralized management for greater operational efficiency and cost control
- Improved wireless infrastructure ROI by alleviating the cost and administrative burden of training and maintaining in-house technical wireless expertise
- Availability of the latest wireless monitoring tools without additional cost
- Increased productivity and reduced costs as a result of improved response to wireless LAN-based incidents

### Why Bell?

Bell is a Canadian leader in converging information and communication technology (ICT) strategies to help enterprises improve business performance, speed time-to-market, and realize complete peace of mind. The foundation of our world-class ICT infrastructure is a high-powered reliable network backed by a multi-disciplinary team of experts. Our highly-skilled professionals offer diverse expertise in business process assessments, as well as solution design and deployment across a wide range of industries. Bell solutions and services can be customized to meet industry-specific needs and the business demands of today and the future.

For more information visit [bell.ca/enterprise](http://bell.ca/enterprise), or request to be contacted by a Bell representative at [bell.ca/contact-enterprise](http://bell.ca/contact-enterprise).

