

Managed services assessment tool

Can your enterprise benefit from managed services?

Many factors come into play in determining whether part of your organization would benefit from a managed services approach. Answering the following 10 questions will give you a quick glimpse at whether your organization is likely to benefit from managed services. Answering “no” to one or more questions is an indicator that you could benefit from managed services.

(For more in-depth assessment tools please [click here](#))

1. If your IT infrastructure requires new capital expenditures within the next 12 months do you have the funding approved?
2. Have you set a defined number of service level agreements on the performance of your IT infrastructure?
3. Are you measuring actual performance on some or all of these SLAs on a regular basis (weekly, monthly, quarterly)?
4. Does your IT department generate regular reports (weekly, monthly or quarterly) on the performance of your IT infrastructure, covering areas such as LAN, WAN, ports, security, incidents, faults, downtime, etc.?
5. Does your reporting system enable you to predict bottlenecks, and to proactively adapt the network and resources before it affects the productivity of your applications and core activities?
6. Is your IT system in compliance with all standards in your industry?
7. Do you have the in-house IT resources with critical competencies required to manage your infrastructure on a day-to-day basis?
8. When facing new project requirements or urgent adaptations to your IT infrastructure, do you have immediate access to the right IT competencies, with sufficient capacity?
9. Do you have an integrated IT infrastructure management system in place that can be operated efficiently by one common team of IT managers?
10. Do you know, with reasonable accuracy, the total cost of your IT infrastructure, on a yearly basis?

Talk to us!

The Bell Enterprise professional services group can assist with your planning. Let our experts help you in assessing your needs, auditing your existing infrastructure, and recommend a managed services program that is customized to your environment.

Ask your Bell representative about these services today. You can also [click here](#) to have a Bell representative contact you.

If you would like to complete more in-depth assessment tools on five key managed services areas – hosting, network, security, storage and wireless – please [click here](#).

