

Enrich and extend your networked community.

Collaboration solutions from Bell

As technology evolves, workforces are becoming increasingly mobile and geographically dispersed. As a result, organizations are looking at more effective means to improve the ways in which people communicate and share information. At the same time, the large variety of devices and connectivity tools has increased the cost and complexity of managing voice and data communications. That is why organizations are turning to solutions integrators like Bell to optimize their ICT (information and communications technology) resources to create a productive and effective collaborative environment.

The solution

Our collaboration solutions portfolio includes:

1. Planning and Consulting

Professional services experts from Bell can provide planning and integration expertise to help you reduce implementation time, improve acceptance testing and processes, increase network reliability and efficiency and ensure a seamless migration for your collaboration needs.

These include

- Messaging health check
- Active directory health check
- Network assessment
- Unified communications roadmap
- Design and configuration - software installation, configuration and design/engineering support

2. Delivery and Implementation

We provide industry leading integration expertise to help you make a seamless and cost effective transition to IP convergence. Offerings include collaboration tools (e.g. presence, instant messaging, unified messaging and optimization), as well as backup solutions, network managed solutions and software upgrades.



We also provide dedicated project management expertise to serve as a single point of contact. The project manager's role is to monitor work, manage risk and oversee quality control during integration and implementation.

3. Operations and Management

These services are designed to support the ongoing management and performance of unified communications environments.

These include

- Managed and hosted collaboration
- Conferencing solutions
- Wireless business solutions for the mobile office
- Identity and access management
- Data backup and recovery



Benefits

- Extend networked communications capabilities to suppliers, partners and customers
- Enable real-time collaboration between colleagues, customers, partners and suppliers
- Improve responsiveness and flexibility
- Speed-up decision making processes
- Reduce travel costs
- Increase employee productivity
- Increase employee satisfaction through improved work/life balance
- Enhance ICT security and compliance
- Improve customer loyalty
- Simplify infrastructure management and reduce costs
- Increase integration capabilities
- Operate more effectively in a global market

Why Bell?

Bell is a leader in driving ICT convergence strategies for enterprises. With a world-class, proven ICT infrastructure - backed by a cross-functional team of industry-leading experts and more than 125 years of business success - we are unique in our ability to provide flexible, end-to-end solutions and services that can be customized to meet evolving business demands.

We offer

- The power, performance and reliability of the country's largest IP infrastructure
- State-of-the-art network, data centres, lab and technology resources
- In-depth knowledge of business process solutions and applications for different industries
- Consistent levels of service, performance and solution reliability
- A strong commitment and track record of performance in developing customer-focused solutions

For more information contact your Bell representative
or visit bell.ca/enterprise

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