

# Business Internet Comparison Table

Internet Connection Options	Business Internet Lite	Business Internet
<b>Standard Features</b>		
Starting from	\$33.95/MO.	\$50/MO.
Contract term	monthly, 1 and 3 years	monthly, 1-3 and 5 years
24/7 bilingual support	✓	✓
Web access to email	✓	✓
Global roaming	✓	✓
Dynamic IP address	✓	✓
Monthly data transfer	300GB	300GB
Download speed	256 Kbps	6 Mbps
Upload speed	256 Kbps	800 Kbps
<b>Optional Internet Features</b>		
<b>Installation</b>		
Rapid activation with guided support call	✓	✓
Regular activation with on-site technician	✓	✓
Activation time	2 or 4 days	2 or 4 days
<b>Modem</b>		
Standard modem	✓	✓
Advanced wireless 4 port modem	✓	✓
Connection hub modem		✓
<b>Guaranteed Speed</b>		
7 Mbps guaranteed speed		✓
12 Mbps guaranteed speed		✓
18 Mbps guaranteed speed		✓
40 Mbps guaranteed speed		✓
150 Mbps guaranteed speed		✓
<b>Download Speeds</b>		
Up to 10 Mbps		✓
Up to 16 Mbps		✓
Up to 25 Mbps		✓
Up to 50 Mbps		✓
Up to 175 Mbps		✓
<b>Upload Speeds</b>		
7 Mbps upload speed		✓
10 Mbps upload speed		✓
30 Mbps upload speed		✓
<b>Support</b>		
24-hour Business Express Assistance	✓	✓
8-hour Business Express Assistance	✓	✓
Remote dial-up access	✓	✓
<b>Applications</b>		
Static IP address	✓	✓
Microsoft Office 365		✓
Email inbox storage	25 GB	25 GB
Domain name registration	✓	✓

✓ = Standard features included with service, optional features are available with service



## Standard Feature Descriptions

### **Contract term**

Duration of agreement is known as the Contract term. Contract lengths are of 1, 2, 3 or 5 years and all provide a significant discount.

### **24/7 Bilingual support**

24/7 bilingual technical support for business internet service.

### **Web Access to Email**

Check your email remotely using a browser and Internet connection.

### **Global Roaming**

Global roaming allows you to dial a local telephone number in an overseas country (outside of Canada) without incurring long distance fees.

### **Dynamic IP address**

You get a temporary IP address, called a Dynamic IP address, assigned to you automatically when you connect to Business Internet service.

### **Monthly data transfer**

Also known as Web traffic or bandwidth allotment. Your total monthly data transfer includes all inbound and outbound traffic including Web, email and file transfers.

### **Download speed**

Speed at which you can download information from the Internet.

### **Upload speed**

Speed at which you can upload information to the Internet.



## Optional Internet Features

### **Rapid activation with guided support call**

Receive a do-it-yourself Internet installation kit within two business days of ordering your Business Internet service. A Bell technician will call and, if necessary, guide you through the set up. Should you require further help; a technician will be sent to get you connected.

### **Regular activation with on-site technician**

A Bell technician will come to your business and set-up your Business Internet service four business days after you place your order.

### **Activation time**

The time it takes for Bell to activate your Business Internet service.

### **Standard modem**

A single port modem for one computer.

### **Advanced wireless 4 port modem**

A high-speed wireless modem and router.

### **Connection hub modem**

High Speed wireless modem for our highest speed services.

### **Guaranteed Speed**

Guaranteed speed levels ensure your Internet connection is always fast. It is only available in specific areas. To verify your eligibility, return to the Business Internet product page and use the eligibility tool located on the right side of the page.

- **7 Mbps guaranteed speed** – Speeds of 7 mbps up to 10 Mbps
- **12 Mbps guaranteed speed** – Speeds of 12 Mbps up to 16 Mbps
- **18 Mbps guaranteed speed** – Consistent speed of 18 Mbps
- **40 Mbps guaranteed speed** – Consistent speed of 40 Mbps
- **150 Mbps guaranteed speed** – Consistent speed of 150 Mbps

### **24-hour Business Express Assistance**

Receive faster repairs on out-of-service issues. If it can't be fixed from Bell's offices, we will dispatch a technician team no later than 5 pm the following day.

### **8-hour Business Express Assistance**

For quicker resolution, you can get out-of-service Internet issues addressed within 8 business hours.

### **Remote dial-up access**

Provides an extra connection to the Internet allowing you to connect anywhere in Canada where there is a phone line. Use your account from almost anywhere in the world using the pay-per-use Global Roaming Remote Dial-up Access service.

### **Static IP address**

Provides a permanent Web address for your business so your network/PC can be recognized on the Internet, allowing for more complex communications between specific networks.

### **5 email addresses**

Includes five email boxes; however, additional email boxes can be purchased at any time in increments of five.

### **Email security (anti-spam & anti-virus)**

Receive spam protection to remove unwanted spam emails, before it even reaches your inbox.

### **Email inbox storage**

The storage space allotted per email account.

### **Domain name registration**

With a custom domain name, you can personalize your email addresses or your Web site. Bell will manage the registration of the domain name of your choice.

