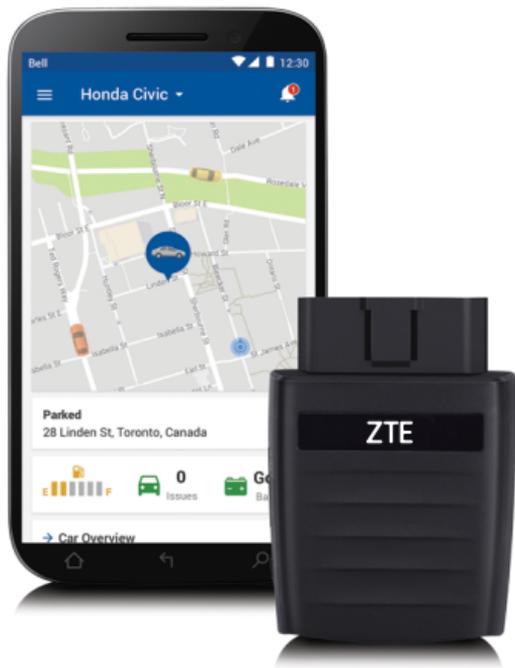


Bell

Connected Car

Start Guide



powered by  **mojo**

Device by **ZTE**



Keep your family safe



Receive real-time vehicle diagnostics



Track the location of your car



Stay connected with Wi-Fi

LTE

LTE capable device

Step 1



Check vehicle compatibility

Most vehicles that are model year 1996 or newer in Canada have an OBD-II port that the ZTE OBD-II device plugs into. Before moving to step 2, be sure to check if your vehicle is compatible with the Bell Connected Car service. Check here: bell.ca/checkmycar

Note: The ZTE OBD-II device is not compatible with electric (EV) and plug-in hybrid vehicles. Some diesel fuel vehicles may not provide complete and accurate data regarding fuel efficiency.

Step 2



Download the app

The Bell Connected Car App, powered by Mojo, is required to access the complete experience, including your in-car Wi-Fi hotspot. The app is available on the Apple App Store and on Google Play.

Search for “Bell Connected Car” in your app store or visit bell.ca/connectedcar

Tip: Make sure you are running the latest version of your operating system and that your phone meets the minimum technical requirements to run the app.



Create your account

To run the Bell Connected Car app on your smartphone, tap “Sign Up” on the home screen and follow the prompts to create a new account.

You will be sent a verification code via SMS to confirm your mobile phone number.

Tip: If you already have a Bell Connected Car account, use your existing credentials to sign in.

Step 4



Check your SIM card

If your SIM card has not already been inserted, use the included tool to eject the SIM tray from the ZTE OBD-II device. Position the micro-SIM card so that it sits flush, then fully insert the tray. Only use the micro SIM card that was provided to you by Bell.

Note: Ensure that the SIM card has been activated before moving to Step 5.

Step 5



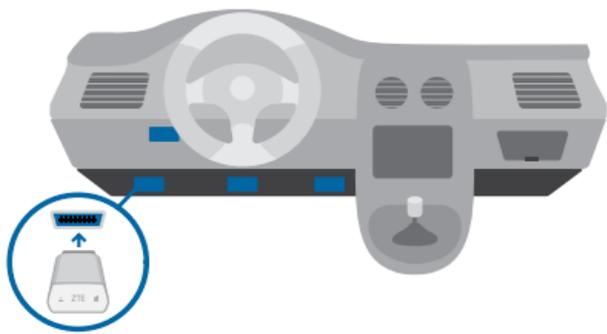
Scan the IMEI barcode

Every ZTE OBD-II device has a unique 15-digit code called the IMEI. The IMEI is shown as a barcode on a sticker on your device and also on the included Wi-Fi Glove Box Card.

When prompted, use the Bell Connected Car app to scan the IMEI barcode. You can also enter the IMEI code manually in the app.

Note: Do not plug the device into your car until prompted to do so by the app (Step 7).

Step 6

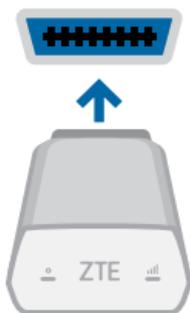


Locate your OBD-II port

The OBD-II port is usually located underneath the driver's side dashboard, often within 18 inches of the steering wheel.

If you are having trouble locating the OBD-II port, the Bell Connected Car app will help you find it, or visit bell.ca/connectedcar

Tip: Tap the flashlight icon in the Bell Connected Car app to turn on your smartphone's flashlight when searching for your OBD-II port.

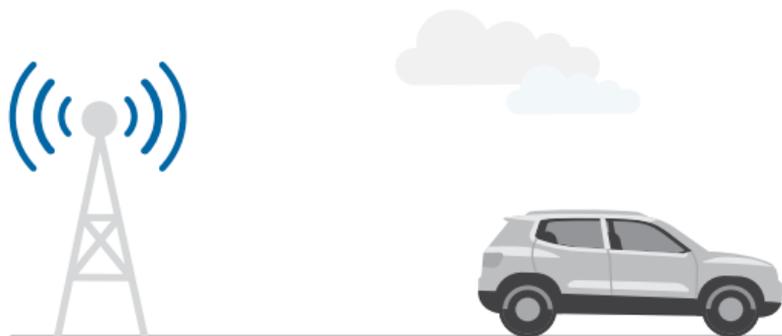


Install your device

Now that you've found your OBD-II port, you are ready to install the Bell Connected Car device. Align the device with your port and firmly plug it in. The device should fit snugly.

Note: Only install the device when your engine is turned off. Do not install your device in an underground parking lot or in an area of weak cellular coverage, as the device needs to establish its first connection to the network to complete the setup.

Step 8



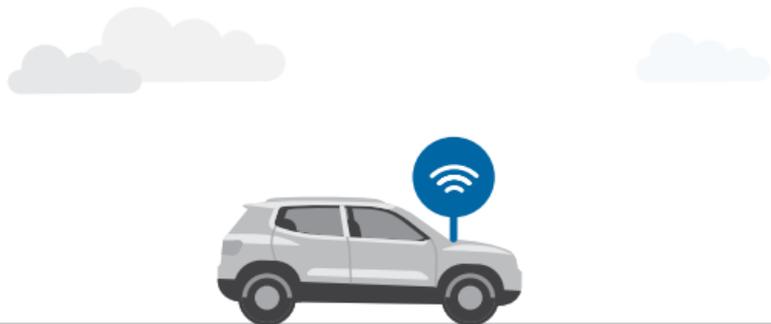
Go for a drive

Go for a 10 minute drive to finish setting up your device. The device needs to establish a cellular connection and generate a GPS lock.

The Bell Connected Car app will notify you once a successful connection is established.

**Distracted driving is never OK.
Do not use your phone while driving.**

Note: Do not unplug the device within the first 24 hours after installation.



Activate your Wi-Fi hotspot

Your in-car Wi-Fi hotspot will now be accessible via its default network name (SSID) and password. This information can be found on the device and the included Wi-Fi Glove Box Card.

You can manage your Wi-Fi hotspot, including turning it 'On' and 'Off', in the Bell Connected Car app. Under the menu, tap on 'Wi-Fi hotspot'.

Note: Ensure that you have selected a qualifying mobile Internet plan.

Understanding your ZTE OBD-II device



- 1 Device Reset Hole
- 2 Micro-SIM Card Slot
- 3 Restart Key
- 4 LED 1
- 5 LED 2
- 6 OBD-II Interface

LED status lights

LED Indicator	LED Status
 LED 1 (Power)	Green blinking The device is being powered by the internal battery.
 LED 1 (Power)	Green solid The device is being powered by the vehicle.
 LED 2 (Signal)	Red solid The device is on but is not connected to the cellular network.
 LED 2 (Signal)	Green solid The device is connected to the LTE network but no data is being transferred.
 LED 2 (Signal)	Green blinking The device is connected to the LTE network and data is being transferred.

Additional information

You are responsible for ensuring that the ZTE OBD-II device is installed securely and properly in your vehicle. Bell Connected Car service is operable while your vehicle is in motion so exercise caution and obey all traffic laws when driving, including use of handsfree capabilities for connected devices. Do not install or remove the ZTE OBD-II device while your vehicle is operating. Bell limits its liability in accordance with its Connected Car Terms of Service and other applicable Terms of Service available at bell.ca/legal

Wi-Fi: A qualifying Bell rate plan, compatible devices and SIM card are required. Wi-Fi service uses data in your rate plan. Even when Wi-Fi is turned off, the ZTE OBD-II device uses a small amount of data for telematics services. When roaming off the Bell network, any data usage, including the data used for the telematics services will be subject to roaming charges.

To stop the ZTE OBD-II device from using any data, you must unplug it from your vehicle.

Coverage: Services available with compatible devices and cars within Bell network coverage areas where technology permits. Services not available in some areas. For full details and coverage maps, visit bell.ca/coverage

Roaming charges may apply outside your local area.

Use of Connected Car is subject to the Connected Car Terms of Service, the Bell Mobility Terms of Service and other applicable terms, all available at bell.ca/legal.

Support

For more information or if you have any questions, please visit bell.ca/connectedcar

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