Information for Copyright Owners

This page addresses questions you may have if you are a copyright owner and want to send Bell Canada, Bell Aliant or Bell MTS a notice of claimed copyright infringement pursuant to the notice and notice provisions of the Copyright Act because you believe a Bell customer has infringed your copyright in an online work. It explains how to submit a notice to Bell's notice and notice system. The notice and notice system will either forward each valid notice to the email address of the Bell customer who, according to Bell’s records, had an account to which a Bell IP address was assigned at the time specified in the notice or will notify you of the reason why it was not possible to forward the notice.

Sending a Notice of Claimed Copyright Infringement

Sending a Notice

Notices should be sent by e-mail to copyrightnotice@bell.ca for Bell, copyright@bellaliant.ca for Bell Aliant or abuse@bellmts.net for Bell MTS. Technical requirements of the email notice, including content, format and size of the notice, can be found below.

Contents of Notice

In order to be processed,

- the notice must contain the information required by Section 41.25(2) of the Copyright Act; and
- the notice must not contain any of the prohibited content identified in Section 41.25(3) of the Copyright Act.

Under Section 41.25(3)(b) of the Copyright Act, a notice shall not contain, among other things, a request for personal information. This includes any content, which enables the sender to track the identity or location of the alleged infringer, including tracking links.

The notice should only contain text, and should not include any content that does not pertain to the alleged copyright infringement, including advertisements or other content intended to induce the recipient into acquiring goods or services, whether or not related to the alleged infringement.
Format of Notice

The notices must be in ACNS (Automatic Copyright Notice System) format within an XML payload in the body of the email. The ACNS excerpt should conform to the ACNS schema defined at www.acns.net.

Bell's notice and notice system is unable to process notices that do not conform to this format.

Size of Notice

The notice must not exceed the maximum size of 2 MB. The body of the notice must contain only text and ACNS information. The notice must not include attachments. The notice must be limited to a single alleged infringement. Each additional infringement must be the subject of a separate notice.

Bell's notice and notice system is unable to process notices that do not conform to these requirements.

Questions?

We recommend that you familiarize yourself with, and if necessary obtain legal advice on, Section 41.25 of the Copyright Act which sets out the required legal form and content of notices. None of the above constitutes legal advice.

Any questions regarding Bell's technical requirements for notices or other matters not addressed above should be sent to copyrightregistration@bell.ca.