

Smart/Phone Care Plan

Sometimes the unexpected happens. Get peace of mind with a Smart/Phone Care plan from Bell.

With Smart/Phone Care, your device is protected from:

- ✓ Manufacturer's defects
- ✓ Physical damage i.e. cracked screen
- ✓ Electronic damage i.e. power surge
- ✓ Liquid damage
- ✓ Loss or theft
- ✓ Normal wear and tear

Get extra protection with the Device Return Option.

With Smart/Phone Care and the Device Return Option, you get additional peace of mind if your phone gets damaged. At the end of your term, you can return your phone in any condition as long as it turns on.¹ It's like having accident forgiveness protection for your phone.

Monthly and device replacement fees:

Fees depend on the device that you are protecting:

Monthly fee:

\$12/mo. to \$21/mo.

Replacement fee:

From \$50 to \$599 per replacement.
Maximum of 2 replacement claims for each device covered.

Ask an in-store rep for details on your device.

When to enroll.

The best time to enroll is at time of activation or upgrade. You can also enroll within 30 days of activation or upgrade by visiting any Bell store for a visual inspection of your device. Previously damaged or defective devices are not eligible for coverage.

Getting a replacement device:

Step 1 (if your device has been stolen)

Call [1 800 667-0123](tel:18006670123) to suspend your service and protect yourself against unauthorized use of your account.

Step 2

Submit a replacement request online at phoneclaim.com/bell-mobility or call Asurion Customer Service at [1 866 213-2143](tel:18662132143) within 30 days to request a replacement device. The replacement fee will be added to your next Bell Mobility bill.²

Step 3

Get your replacement device by mail or courier and ship your damaged device back using the instructions and packing materials included with your replacement device.³

For more information

Speak to an in-store representative,
visit bell.ca/SPC or call [1 800 667-0123](tel:18006670123).