

SmartThings Tracker

Quick Start Guide
SM-V110W

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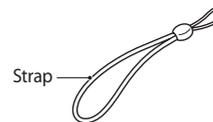
About the SmartThings Tracker

With the SmartThings Tracker, you can view the location of your children, pets, and other things. View the SmartThings Tracker's current location or history of where it has moved on the SmartThings app on your mobile device.

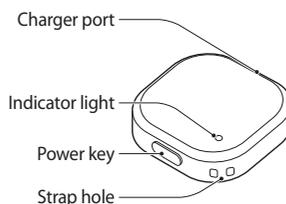
- Be careful not to touch or cover metal or magnetic material with the SmartThings Tracker. Wireless signals from the SmartThings Tracker may become weak.

Package content

- The SmartThings Tracker, Charger, Strap, and the Quick Start Guide.
- The items supplied with the device and any available accessories may vary depending on the region or service provider.



Device layout



Turning the SmartThings Tracker on and off

To turn on the SmartThings Tracker, press and hold the Power key for 3 seconds until the indicator light turns **blue**.

To turn off the SmartThings Tracker, press and hold the Power key for 3 seconds.

While powering off, the indicator light flashes **red** three times and remains **red** for a while. The indicator light turns off when the power off stage is complete.

Restarting the SmartThings Tracker

If the SmartThings Tracker is frozen and unresponsive, press and hold the Power key for 7 seconds to restart it. The indicator light will turn on in **blue** and the SmartThings Tracker will restart.

Checking the power

You can check the SmartThings Tracker's on or off status by pressing the Power key. Press the Power key briefly.

- If the indicator light does not turn on, the SmartThings Tracker is powered off.
- If the indicator light turns on in **blue**, the SmartThings Tracker is powered on and the battery power level is 20 % or more.
- If the indicator light flashes **red** three times, the SmartThings Tracker is powered on and the battery power level is less than 20%. As the SmartThings Tracker may turn off during use, charge the battery sufficiently before use.

Indicator light

The indicator light alerts you to the SmartThings Tracker's status.

Colour	Status
Off	<ul style="list-style-type: none"> Connected to a mobile device The SmartThings Tracker is powered off
Flashes red three times, stays red	<ul style="list-style-type: none"> The SmartThings Tracker is being powered off
Blue	<ul style="list-style-type: none"> The SmartThings Tracker is booting

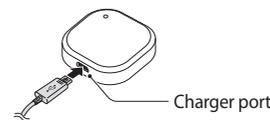
Colour	Status
Alternates red, green, blue	<ul style="list-style-type: none"> The SmartThings Tracker is waiting to connect to a mobile device
Flashes blue	<ul style="list-style-type: none"> The SmartThings Tracker is connecting to a mobile device Sending its location information Software update
Flashes green	<ul style="list-style-type: none"> Starting

Colour	Status
Red	<ul style="list-style-type: none"> Charging Failed to send its location information Network error
Green	<ul style="list-style-type: none"> Charging completed
Flashes red	<ul style="list-style-type: none"> Charging blocked due to abnormal temperature Charging blocked due to detected moisture

Charging the battery

Fully charge the battery before using the SmartThings Tracker for the first time.

- Connect the charger to the charger port and plug the charger into an electric socket.



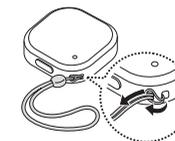
- Use only Samsung-approved chargers.
- The charger should remain close to the electric socket and easily accessible while charging.

- After fully charging, disconnect the charger from the SmartThings Tracker. Then, unplug the charger from the electric socket.

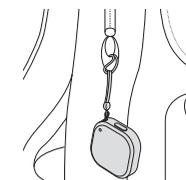
Attaching the strap to the SmartThings Tracker

You can conveniently carry the SmartThings Tracker or attach it to other items by attaching the strap to the SmartThings Tracker.

Insert the strap into the strap hole, and then pull it through the loop to attach the strap to the SmartThings Tracker.



To attach the strap to other items, connect the other side of the strap to the object in the same way.



Connecting the SmartThings Tracker to the SmartThings app

The SmartThings Tracker sends location information to the SmartThings app via LTE Cat. M1 network (an IoT only network). Install the SmartThings app on your mobile device to open your SmartThings Tracker and connect it to your mobile device.

You can download the app from **Galaxy Apps**, **Play Store**, or **App Store**.

- You can only download the SmartThings app on smartphones and tablets that are running the 5.0 Android operating system or later and have 2.0 GB or more of RAM, and on iPhone 6, iPad mini 2, or later devices that are running iOS 10 or later.
- You must register and sign in to your Samsung account to use the SmartThings app.
- This device is not compatible with the SmartThings Classic App.

The SmartThings Tracker

- Press and hold the Power key for 3 seconds until the indicator light turns **blue**.
When the SmartThings Tracker waits to connect to a mobile device, the indicator light flashes **red, green, and blue**.
When the SmartThings Tracker starts to connect to your mobile device, the indicator light flashes **blue**.

Mobile device

- Launch the **SmartThings** app on your mobile device.

- Select **+** and then **Add device**.
- Press the **Auto detect** button at the bottom of the screen. The SmartThings Tracker should appear as a detected device.
If you are registering your SmartThings Tracker for the first time, the registration process may not be smooth, depending on the surrounding environment. You may have to try 2-3 times before you successfully complete registration.

- Select your SmartThings Tracker on the registered devices list. The plug-in will be downloaded.
- After the plug-in is installed, select your SmartThings Tracker again on the registered devices list. A pop-up will appear informing you how to use the SmartThings Tracker.
- Follow the on-screen instructions to learn how to use the SmartThings Tracker and tap **OK**.

You can view the SmartThings Tracker's current location on the map.

- Connection methods may vary depending on your mobile device and the software version.
- Supported features may vary depending on the model, service provider, and device manufacturer.

Viewing the SmartThings Tracker's location

You can view the SmartThings Tracker's location via the SmartThings app on the connected mobile device.

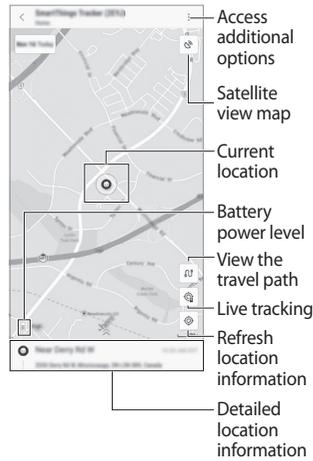
- 1 Launch the **SmartThings** app on your mobile device.
- 2 Tap **Devices** and select your SmartThings Tracker on the registered devices list. The SmartThings Tracker's current location will be shown on the map.

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To view the SmartThings Tracker's location history, tap detailed location information at the bottom of the screen and drag it upwards.

- When the SmartThings Tracker is not charging, or does not move for more than 30 minutes during the set time, power saving mode is activated and the SmartThings Tracker will not update location information. When the set time has passed or the SmartThings Tracker has been moving for a certain period of time, power saving mode is deactivated. You can also press the Power key or charge the SmartThings tracker to deactivate sleep mode.

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- The location information may not be accurate depending on the SmartThings Tracker's surrounding environment. Things such as poor network reception, the positioning method, and the server's accuracy may affect the overall accuracy. The range of location information error will be from 100 m to 3 km.
- The SmartThings Tracker's usage time may vary depending on the user's environment and the usage pattern.

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Receiving regular interval location notifications

You can set your mobile device to receive regular interval notifications of the SmartThings Tracker's location information.

- 1 Launch the **SmartThings** app on your mobile device. Tap **Devices** and select your SmartThings Tracker on the registered devices list.
- 2 Tap **Settings** → **Location updates** and select an interval to receive notifications. The SmartThings Tracker's location information will be sent to the mobile device at the preset interval.

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Setting the safe zone

When you set a safe zone for an area, such as a home or a school, you can receive notifications when the SmartThings Tracker moves in or out of the zone.

- There may be a 5 minute lag when receiving a notification of the SmartThings Tracker moving in or out of the safe zone.
- 1 Launch the **SmartThings** app on your mobile device. Tap **Devices** and select your SmartThings Tracker on the registered devices list.
 - 2 Tap **Settings** → **Manage zones** → **Add**.

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- 3 Tap the search field and enter a keyword for the location. Alternatively, drag the map to set the location you want.
- 4 Enter the safe zone's name and set a colour for it.
- 5 Tap **In/Out**, select when you want to receive notifications, and then tap **Done**.
- 6 Tap **Save**. The set safe zone will be shown on the map.

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Sending the location information to the mobile device

To send the SmartThings Tracker's location information, press the Power key twice quickly. The SmartThings Tracker's current location information will be sent to the connected mobile device.

You can view the received location information on the notification panel of your mobile device.

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Software update

Update the SmartThings Tracker to the latest software via the SmartThings app on the connected mobile device.

- 1 Launch the **SmartThings** app on your mobile device. Tap **Devices** and select your SmartThings Tracker on the registered devices list.
- 2 Tap **Settings** → **Software update**.

The indicator light will flash **blue** and the software update will proceed. When the update is completed, the indicator light will turn off and the SmartThings Tracker will reconnect to the previously connected mobile device.

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Correct disposal

This device contains a Lilon battery. For safe disposal options, contact your nearest service centre. For information on battery replacement, please contact your service provider. Do not disassemble, crush, or puncture the device. Do not dispose of it in a fire.

- Be sure to dispose of your device properly. In some areas, the disposal of batteries in household or business trash may be prohibited.
- For safety, do not handle the device if the Lilon battery is damaged or leaking.

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Safety information

Read all safety information before using the device to ensure safe and proper use.



Warning

Follow the warning information provided below to prevent incidents such as fire or explosion

- Do not expose the device to physical impact or damage.
- Use manufacturer-approved chargers, accessories, and supplies.
- Prevent the charger port from contacting conductive elements, such as metal or liquids.
- If any part of the device is cracked or broken, stop using the device immediately and take it to a Samsung Service Centre.

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Follow the warnings below to prevent injury to people or damage to the device

- Do not allow children or animals to chew or suck the device.
- The device can be used in locations with an ambient temperature of 0 °C to 35 °C. You can store the device at an ambient temperature of -20 °C to 50 °C. Using or storing the device outside of the recommended temperature ranges may damage the device or reduce the battery's lifespan.
- Do not use your device in a hot environment or near fire.

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Acknowledging Special Precautions and Industry Canada Notice

Cautions

Any changes or modifications to your phone not expressly approved by Samsung could void your warranty for this equipment, and void your authority to operate this equipment. Only use approved batteries, antennas, and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

Information to User

This equipment has been tested and found to comply with the limits of a Class B digital device. These limits are designed to provide reasonable protection against harmful

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interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient/relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Specific Absorption Rate (SAR) certification information

Your device conforms to Industry Canada standards that limit human exposure to radio frequency (RF) energy emitted by radio and telecommunications equipment. These standards prevent the sale of mobile devices that exceed a maximum exposure level (known as the Specific Absorption Rate, or SAR) of 1.6 W/kg. SAR information on this and other model devices can be accessed online on IC's website through ic.gc.ca/eic/site/ceb-bhst.nsf/eng/h_tt00084.html.

In normal use, the actual SAR is likely to be much lower, as the device has been designed to emit only the RF energy necessary to transmit a signal to the nearest base station. By automatically emitting lower levels when possible, your device reduces your overall exposure to RF energy.

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Industry Canada has granted an IC Certification Number for this model device based on the compliance of all reported SAR levels with the IC RF exposure guidelines.

This device has an IC number: 649E-SMV110W [Model Number: SM-V110W] and the specific SAR levels for this device can be found at the following Industry Canada website: sms-sgs.ic.gc.ca/equipmentSearch/searchRadioEquipments.

The SAR information for this device can also be found on Samsung's website: www.samsung.com/sar.

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IC Notice

This device complies with Industry Canada licence exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

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