

Bell Subscriptions Terms

The agreement is between **you** and **Bell Canada**, including its brands Bell Aliant and Bell MTS ("**Bell**", "**we**" or "**us**"). Your Service Details and these terms form your agreement with us ("**Agreement**").

Our Agreement with you

1. Subscriptions. Each subscription is provided by a third-party provider on its platform, under its terms, with which you must agree and comply ("**Subscription**"). Charges for Subscriptions are billed to your Bell account. If you have a pre-existing subscription, you remain responsible for its management directly with the provider. You may need to take steps to avoid duplicate subscriptions or billing. For more information, see bell.ca/subscriptions.

2. Your responsibilities. You are responsible for your account, including: all activity; the security of your credentials; managing authorized users; and paying all charges. You must also keep your information current including your billing address, email address and payment information. Subscriptions are for your personal, non-commercial use. Any illegal or improper use, including any infringement of intellectual property or third-party rights, is prohibited.

3. Changes by Bell. We may change any term of the Agreement, including increasing the charges. If required, we will give you notice of these changes in writing, at least 30 days before the effective date. If you refuse the change, your remedy is to cancel the impacted Subscription or the Agreement. No other statements (written or verbal) will change the Agreement.

In Quebec, we may change any element of this Agreement (provided with no set period) including: the charges; the warranties and our liability; and the management of your account and information. We will send you, as applicable, at least 30 days before the amendment comes into force, a written notice drawn up clearly and legibly, setting out exclusively the new clause, or the amended clause and the clause as it read formerly, the date of the coming into force relating to the amendment and your rights relating to the amendment. You may refuse the amendment and cancel the Subscription without cost, penalty or cancellation charge by sending us a notice to that effect no later than 30 days after the amendment comes into force, if the amendment entails an increase of your obligations or a reduction of ours.

4. Transfer. You may not transfer or assign the Agreement or your account without our approval. We may transfer or assign all or part of the Agreement (including any rights to accounts receivable).

Your information

5. Accountability and sharing. We collect, use and disclose your personal information as described in our **Privacy Policy** at bell.ca/privacy, including sharing your Subscription details, email address and phone number with each third-party provider in connection with your Subscriptions.

6. Credit information. We may request or share your credit and payment history with our affiliated companies, credit agencies, or credit grantors to check your credit, update your information or collect outstanding amounts.

Billing and payment

7. Charges. Charges (plus taxes) are billed monthly starting on the date you sign up for or upgrade your Subscription, and payment is due upon receipt. Your bill sets out acceptable payment methods. In addition, one-time charges apply when you incur them, such as administrative, processing or activation charges. For more information, see bell.ca/onetimefees.

8. Late payment. If we do not receive payment in full within 30 days of the bill date, you will be charged interest on the unpaid balance, at the rate of 2.91% per month (41.09% per year), calculated and compounded monthly from the bill date.

Warranties and our liability

9. No warranties. Except in **Quebec** or where prohibited by law, we do not make any warranties or representations, express or implied. This includes any representations about quality, fitness for a particular purpose, ownership, or that the Subscriptions do not infringe on third-party rights. Subscriptions are provided "as is". We are not responsible for the content or delivery of the Subscriptions, including programming, descriptions, functionality, or availability.

10. Exclusions and limitation of liability. Except in **Quebec** or where prohibited by law, we are not responsible for any losses or damages, whether direct or indirect arising out of or otherwise relating to the Subscriptions. This includes special, incidental, consequential, economic, exemplary, or punitive damages. If we are found responsible for any reason, our total liability for any cause of action is limited to the amount you paid for the Subscription during the month the event occurred.

11. Events beyond our control. We are not responsible for failure to meet our obligations because of events beyond our control such as: labor disputes or work stoppages (including those involving our affiliated companies); natural disasters, pandemics, war, terrorism, or civil unrest; government law, regulation or order; power outages; or actions or failures of third parties, such as other network users or service providers.

Cancellation

12. By you. You can cancel or downgrade a Subscription at any time. The change will take effect at the next renewal date, and you will retain access to your Subscription until then. No refunds will be provided.

13. By Bell. We can, without notice, cancel, limit or suspend your Subscription or order in whole or in part, or terminate this Agreement if you breach or fail to comply with any part of the Agreement. In addition, we can cancel any Subscription or terminate the Agreement and if required, we will give you notice in writing at least 30 days in advance, including if we stop providing a Subscription.

14. Severability and survival. If any term of this Agreement is found to be invalid or unenforceable, the remaining terms will continue to apply. The rights and obligations which by their nature continue beyond cancellation of a Subscription or termination of the Agreement will remain in effect, including: Sections 5 and 6 (**Your information**); Sections 7 and 8 (**Billing and payment**); Sections 9 to 11 (**Warranties and our liability**); and this Section 14.

For any issues with your bill, contact us:

By phone:

From Ontario or Quebec: 310-BELL (2355)

From elsewhere: 1 800 668-6878

Online chat: bell.ca

Effective July 13, 2025